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Take One

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# Take one: July 1982

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July 8, 1982

# take one

a publication for the people of University Hospital



CAFETERIA GETS NEW LOOK-- F-1 staff member Molly Gammons rings up purchase for Marilyn Debasitis of Educational Media at new cashier stand. See story about cafeteria renovations inside.

## around about UH

CAFETERIA UNDERGOES RENOVATIONS;  
SURVEY BEING CONDUCTED TO EVALUATE MENU

University Hospital employees and visitors are finding these days that the F-1 Cafeteria has taken on a new look. The Hospital has renovated the cafeteria over the past several weeks to improve the general appearance of the serving area and to enable the cafeteria's staff members to serve F-1 customers more efficiently. The renovations have met with great positive response from employees and customers, according to Cafeteria Manager Fran McEachern.

Changes made to increase the amount of eye contact between the servers and customers include the installation of new lighting fixtures and the partial removal of a wall that formerly isolated the kitchen from the public area.

The Hospital also installed tray slides by the serving area for the patrons' convenience and new cashier stands to increase the speed of traffic flow through the line.

McEachern said that the kitchen soon will be painted "to brighten it up." She also said that the cafeteria management is considering the purchase of an ice machine, a refrigerated salad bar and hanging menu boards.

The management also is conducting a survey of its customers to assess the quality of the present menus. This survey invites suggestions for new sandwiches, desserts, salads and hot entrees, or for different ways of preparing those items currently offered.

Although the results of the survey are not yet tabulated, the preliminary results show that some changes are being called for in the current menu. "We want to serve what the people want to eat," McEachern said.

Take One is published for the employees of University Hospital every second Thursday by the Office of Informational Services, Boston University Medical Center. For copy submission or information, please contact Nancy Shea, editor; or Owen J. McNamara, director, Office of Informational Services, P-600, x5606.



## need to know

SURVEY TO EVALUATE TAKE ONE;  
READERSHIP RESPONSE SOUGHT;

The Office of Informational Services, which publishes Take One every other Thursday, needs the help of readers in evaluating the publication's effectiveness. Please fill out this form and send it by interdepartmental mail to the Office of Informational Services, DOB-600, drop it in Take One reader-response box in the Evans Lobby or drop it off in the office of the editor, Vose-223.

Please check appropriate answers, but feel free to add your own comments.

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Do you find Take One's format  
\_\_\_\_\_ convenient, easy to handle?  
\_\_\_\_\_ inconvenient, difficult to handle?

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### CONTENT

Do you find the articles in Take One  
\_\_\_\_\_ of interest?  
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\_\_\_\_\_ poorly written?  
\_\_\_\_\_ accurate?  
\_\_\_\_\_ inaccurate?

### FREQUENCY

Should Take One be published  
\_\_\_\_\_ on its present schedule?  
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--more--

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### OVERALL EVALUATION

As a vehicle of communication for UH  
employees, how would you rate Take One?  
\_\_\_\_\_ Excellent  
\_\_\_\_\_ Above average  
\_\_\_\_\_ Average  
\_\_\_\_\_ Poor

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Please list the type of articles you  
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\_\_\_\_\_

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\_\_\_\_\_

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Vose-223.

# people

## GIBSON APPOINTED PLANT SERVICES ADMINISTRATOR; TO REORGANIZE DEPARTMENT, BUILD TEAMWORK

John Gibson, former budget director for UH, has been appointed Plant Services administrator for the Hospital, effective June 28, by J. Scott Abercrombie Jr., M.D., Hospital administrator. Gibson, who has an engineering background and experience in the field of facilities management, aims to use his managerial, financial and technical skills to reorganize the Plant Services Department.

### Educational and professional background

Gibson received a bachelor's degree in physical sciences from Marietta College, Marietta, Ohio. He also was awarded a master's degree in that same field from Massachusetts Institute of Technology, and an MBA degree with a concentration in health-care management from Boston University.

Before joining the UH staff, Gibson was employed as joint-interest manager for Mobil Oil in Caracas, Venezuela. His responsibilities included managing inter-company drilling and production facilities and negotiating for entitlement to government- or privately-owned concessions to explore and drill for oil and gas.

Gibson also gained experience in the facilities management field as administrator of engineering plans and facilities for RCA Corporation in Burlington, Mass. In that capacity, he managed the design and construction of general facilities to support government contracts and of facilities for laser laboratories and microelectronic operations.

### UH career

Gibson joined the Hospital staff as director of Unit Management in November 1971 and, in that capacity, he planned and implemented the Unit Management system. In October of 1973, he was promoted to assistant administrator of support services and was responsible for managing the activities of the Departments of Purchasing, Receiving, Housekeeping, Scheduling and Telecommunications. He was appointed budget director for the Hospital in November 1974, a position that he retained until this most recent promotion.

### Plans for Plant Services

Gibson plans to utilize a team management approach toward reorganizing the Plant Services Department so that it may perform a dual function: to serve the daily internal operating needs of the Hospital and to offer support to those people or departments involved in facilities projects. For example, under Gibson's direction, the Plant Services Department would become actively involved in the operations aspects of the proposed new clinical facility, which, pending receipt of a Determination of Need from the state Department of Public Health, is to be built on Parking Lot A.

## HOSPITAL HOLDS ANNUAL LUNCHEON IN HONOR OF RETIRED EMPLOYEES

The Shapiro Conference Center in the DOB was filled to capacity with familiar faces June 10 as retired employees of UH were reunited at the Annual Retired Employees Luncheon. It was a room filled with the laughter and buzzing conversation of many former employees, representing scores of years of dedicated service to this Hospital.

The following former employees attended the luncheon: Minnie Acorn, Betty Allman, Muriel Bernard, Martha Blake, Gertrude Boucher, Hannah Bennett-Brown, Steven Cacciatore, Belle Cruikshank, Winifred Deare, Aurora Fedor, Dorothy Geddes, Mary Kinlin, Marion Lyons, Elizabeth Manning, Mary Melanphy, William Pistarino, Elizabeth Reddy, Evelyn Robertson, Kathleen Rossiter, Rose Shay, Jennie Skipper, Esther Smith, Stella Stevenson, Priscilla Thomas, Ann Vatalaro, Mary White, Edith LaBrecque, Francis Hudson and Julia Hines.

# classified

**CAR FOR SALE:** Mercedes, '80, 240D, orig. owner, 28,000 mi., diesel, beige w/brwn. inter., mint cond., snow tires, many options. \$15,750. Call Mon.-Fri., 9 a.m.-5 p.m., 357-7473.

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