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2005-08-15

Student Affairs Division Day

Boston University Howard Thurman Center for Common Ground. "Student Affairs Division Day."
2005. Accessed at uri on [insert date].

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Special Thanks



The Division Day Committee would like to thank the following people for their contributions to today's event:

Annemarie Kougias

Mary Ellen Osburn

Orpheo Speer

Jim Eisenberg

GSU Operations Student Staff

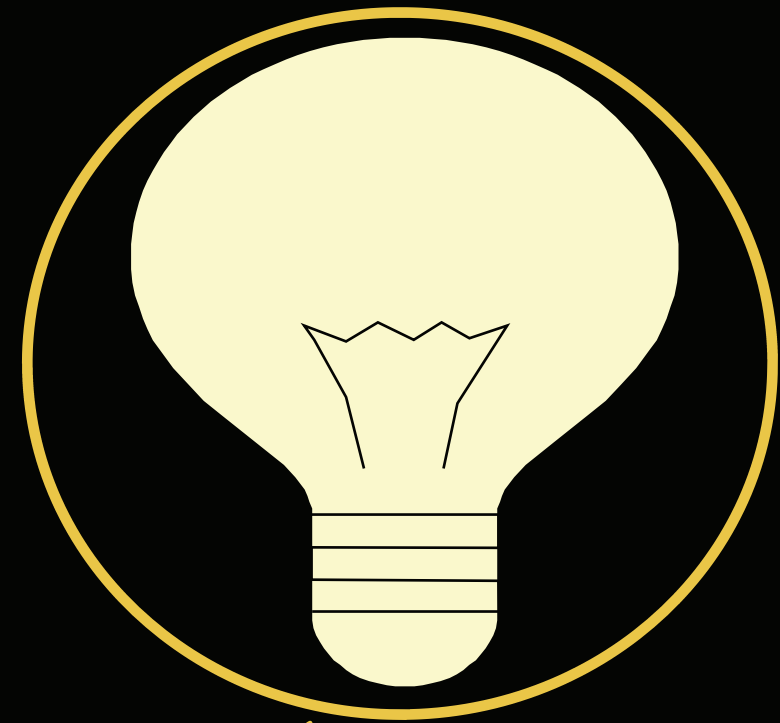
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the power of

Engagement

Student Affairs Division Day

Monday, August 15, 2005

9:00 a.m. - 5:00 p.m.

George Sherman Union

Program Schedule



9:00- 10:00 a.m. **Breakfast Registration**

Small Ballroom

10:00- 10:15 a.m. **Welcome**

Conference
Auditorium

Laura A. De Veau, Office of Residence Life

Anitza Guadarrama-Tiernan, Howard Thurman Center

Yvette Lancaster, Office of Residence Life

Marta Wyrodek, Educational Resource Center

Kenneth Elmore, Dean of Students

Members of the Division Day Committee welcome you and discuss the exciting day ahead.

10:15-11:30 a.m. **FoShizzle: Check 'Yo Self for the '06**

Conference
Auditorium

Dr. Reynol Junco, NCC, LPC

Asst. Professor, Director of Disability Services, Lock Haven Univ. of Pennsylvania

Dr. Jeanna Mastrodicasa

Associate Director, Honors Program, University of Florida

An interactive and humorous analysis of student culture, technology use, and slang. The presenters will review current research, case studies, and personal experiences to help practitioners understand where their students are "coming from."

11:45-12:45 p.m. **Break-out Sessions** (select one)

Terrace Lounge

Injecting Face Time Into Technology

Virginia Brisette, College of Communication

John Battaglino, Office of Housing

Matt Mick, Office of Information Technology

E-mail, websites, and other forms of technology are the primary means by which our students and other members of our "clientele" communicate with us; however, technology should never replace good old-fashioned "face time". Learn about how some offices/departments are using technology to *complement*—not *replace*—time spent with students and other customers.

How Technology Has Changed Student Affairs

Howard Thurman
Center

Student Panel: *Fritz Kuhnlenz, Kate Olmsted, and Dan Solworth*

Facilitators: *Rey Junco and Jeanna Mastrodicasa*

Rey Junco and Jeanna Mastrodicasa host some of Boston University's "best and brightest" to get to the heart of what's "hot" and what's not as it pertains to technology and student trends. Further discussion around how technology can also assist us in reaching out to students, while still maintaining privacy and professionalism.

GSU 310-311

Using Technology to Train Student Employees

Mary Ann French, Student Employment Office

David Strock, Student Employment Office

Are you still handing out manuals when training your student employees? This session will review how to use technology and other active training techniques to help our students better understand and perform their jobs.

1:00-2:15 p.m. **Lunch**

Small Ballroom

2:15-3:15 p.m. **Break-out Sessions** (select one)

GSU 310-311

How to Create a Professional Network In and Around BU

Dale Robbins, Office of International Education

Barbara Fienman, Higher Education Consultant

Engagement isn't just something you try to promote in others; it should be a goal for each of us, as professionals, to do our best to engage ourselves in our work and our profession. This session will focus on how to create an effective professional network on the BU campus and beyond, which will play a large role in keeping us at the top of our game.

Conference
Auditorium

On-Campus Training and Personal Development Programs

Beth Forrest, Center for Lifelong Learning

Elizabeth Harriman, Office of Information Technology

Jeanne Domenichella, Office of Human Resources

Boston University offices and departments offer a variety of programs (many for free and some for a participation fee) that are designed to help you to develop professional skills and personal interests. Representatives from these programs will give you an overview of offerings.

Terrace Lounge

Quality of Student Experience Survey: Results and Next Steps

Laurie Pohl, Enrollment and Student Affairs

Marylou O'Donnell-Rundlett, Enrollment Services Operations

As part of the "Quality of Student Experience" (QSE) project, nearly 5,700 undergraduate students completed a satisfaction survey in November 2004. This session will outline the survey and engage participants in a discussion of how to use these results to improve services and enhance students' engagement with the University.

3:30-4:30 p.m.

Coffee and Conversation

Howard Thurman
Center

Kenneth Elmore, Dean of Students

Back by popular demand, Dean Kenneth Elmore will engage us with some points to ponder.

4:30 p.m.

Coffee and Sweets Reception

BU Central

Enrollment and Student Affairs Chat

with Vice President Anne Shea and Dean Kenn Elmore

Wednesday, August 17

3:00-5:00 p.m.

George Sherman Union

Remember...